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Date: Monday, 09 October 2017

Governance Support Town Hall Castle Circus Torquay TQ1 3DR

Dear Member

OVERVIEW AND SCRUTINY BOARD - WEDNESDAY, 11 OCTOBER 2017

I am now able to enclose, for consideration at the Wednesday, 11 October 2017 meeting of the Overview and Scrutiny Board, the following reports that were unavailable when the agenda was printed.

Agenda No	ltem	Page
2.	Minutes	(Pages 2 - 3)
5.	Update of Torbay Economic Strategy	(Pages 4 - 33)

Yours sincerely

Kate Spencer Clerk

Agenda Item 2



Minutes of the Overview and Scrutiny Board

6 September 2017

-: Present :-

Councillor Lewis (C) (Chairman)

Councillors Bent, Bye, Darling (S), Hill, Stockman (Vice-Chair), Stocks, Thomas (D) and Tolchard

(Also in attendance: Councillors Ellery, Mills, Morey and Parrott)

18. Apologies

It was reported that, in accordance with the wishes of the Conservative Group, the membership of the Board had been amended to include Councillors Hill and Thomas (D) in place of Councillors Barnby and Tyerman.

An apology for absence had also been received from the Mayor who was represented by the Deputy Mayor. The Chairman advised that he would be writing to the Mayor asking him to prioritise attendance at future meetings of the Board.

19. Minutes

The minutes of the meetings of the Board held on 12 July and 9 August 2017 were confirmed as a correct record and signed by the Chairman.

20. Urgent Items

The Board considered the item in Minute 21, and not included on the agenda, the Chairman being of the opinion that it was urgent by reason of special circumstances i.e. the matter having arisen since the agenda was prepared and it was unreasonable to delay a decision until the next meeting.

21. Update to the Capital Plan 2017/2018

The Board considered the report on current position in relation to the Council's Capital Plan as at the end of Quarter 1 of the 2017/2018 financial year. The report included a number of recommendations to the Council for a the allocation of capital grants and questions were raised about the proposed allocation of the funds for Disabled Facilities Grants within the context of the Better Care Fund.

Resolved: that Councillors Bent and Barnby meet with the lead officer for Disabled Facilities Grants ahead of the meeting of the Council when the capital allocations would be agreed.

22. Revenue Budget 2017/2018 - Quarter 1 Monitoring Report

The Board considered the revenue budget monitoring report for Quarter 1 of 2017/2018 which highlighted that it was predicted that the budget would be overspent by £1.4 million at the end of the year. This was primarily as a result of expenditure pressures in children's social care. It was noted that the level of overspend could impact on the revenue budget for 2018/2019.

The Children's Services Medium Term Financial Strategy was in place and was providing focus on the two main areas of expenditure – placements and staffing. A reduction has been delivered on the staffing budget and spend on placements was currently projected to be lower compared with last year. However, the reduction in spend in these areas was not as deep or as quick as envisaged in the Strategy, resulting in the projected overspend.

The Board had before it an update on the delivery of the Children's Services Medium Term Financial Strategy as a separate agenda item (see Minute 23).

23. Children's Services Medium Term Financial Strategy and Improvement Plan

The Director of Children's Services and the Executive Lead for Children's Services presented the current position in relation to the Children's Services Medium Term Financial Strategy and the Improvement Plan. The latest monitoring letter from Ofsted was also before the Board.

A number of questions were raised around the actions being taken to stabilise the financial position in Children's Services over the coming months.

In terms of the monitoring letter from Ofsted, the Board was disappointed with the findings especially in relation to the Council's role as a corporate parent. The Chief Executive explained to the Board that work was in progress to ensure that the Council's collective responsibility was reflected across the organisation and within its policies.

24. Town Centre Regeneration Programme

This item was removed from the agenda.

Chairman

Supporting Information and Impact Assessment

Service / Policy:	Economic Strategy 2017-2022
Executive Lead:	Mayor Gordon Oliver
Director / Assistant Director:	Kevin Mowat

	Author: Carl Wyard	
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Section 1: Background Information

1. What is the proposal / issue?

It is proposed that the Economic Strategy 2017-2022 is adopted by Council to replace the Economic Strategy 2013-2018.

The adoption of the new Economic Strategy is essential for the future growth of Torbay's economy. The revised Economic Strategy provides a 5 year plan for growing the area's economy with a clear action plan focusing on sustainable productive growth. This plan also informs the community and partners including the Heart of the SW LEP of the ambitions and opportunities within Torbay.

Delivery of the plan will support the Council's corporate plan creating new jobs, investing in the infrastructure of the Torbay, improving the productivity of the local authority and supporting the Council by providing new assets which will generate new rental and business rate income.

2. What is the current situation?

Torbay's economy

Economy

- Gross Value Added (GVA) in Torbay was £2.08B in 2015. It has grown on average 1.2% per year over the past 10 years.
- In 2015 GVA per head in Torbay was £15,600, 38.5% lower than the UK average. The gap in GVA per head across Torbay compared to the UK has widened over the past 10 years; however GVA per worker is over £40,000 and puts Torbay ahead of its neighbours.
- Gross Domestic Household Income (GDHI) in Torbay was £16,525 in 2014, around 92% of the UK average.

Business and Enterprise

• In 2015, the number of active businesses in Torbay was 4,010, up 9% compared to 5 years ago.

- Survival rates of businesses in Torbay exceed the national average over the first 2 years of trading; however survival rates drop below the national average in the third year indicating greater business intervention is required to support businesses medium term growth.
- Overseas tourist's figures have been steadily rising, up 11.1% from 2010.
- Torbay has seen a 40.7% decline in public sector employment over the past 5 years.
- Health, finance and hi-tech are growing sectors with emerging opportunities for growth and collaboration.

People & Communities

- Torbay's demographic is 'greying'. The change in Torbay's demography shows greatest decline in 30-44 year olds, while the proportion of the population aged 65-79 is increasing.
- Full time average weekly resident earnings (£443.30) are higher in Torbay compared to workplace earnings (£421.80) indicating that some residents working outside the Bay are realising higher wages. .
- Torbay is a net contributor of labour to the wider regional economy with over 4,386 workers migrating out of Torbay for employment in 2011.

Housing Stock

Since 2012, 1,459 new houses have been built in Torbay and the Council
has an aspiration to accelerate the rate of delivery through the Local Plan
and emerging proposals for a Housing Development Company.

Commercial Property Prices

 Office and industrial property prices are notably higher in both Exeter and Plymouth compared to Torbay, partly due to the lack of new commercial property stock being developed in Torbay.

3. What options have been considered?

The only option which has been considered is the revision of the Economic Strategy, at Torbay Council's request.

4. How does this proposal support the ambitions, principles and delivery of the Corporate Plan 2015-19?

The revised Economic Strategy explicitly supports the delivery of a prosperous economy as stated within the Corporate Plan. The Strategy

specifically seeks to:

- 1. Continue to create the environment to grow businesses and jobs
- 2. Accelerate the development of employment space
- 3. Raise skills levels within the workforce
- 4. Deliver the town centre regeneration programme
- 5. Support the Council in its role as corporate parent

5. Who will be affected by this proposal and who do you need to consult with?

A clear economic strategy setting out the economic regeneration aims of Torbay will improve the economic performance of the area and benefit all groups within the Bay. This will build upon some of our recent successes including:

- Secured £8m funding from LEP, EU Funding and Coastal Communities Funding for the Electronics & Photonics Innovation Centre
- Secured £2m funding from the LEP to unlock Claylands employment site
- Delivering the successful MADE pilot project supporting over 1900 students
- Set up and ran the Pop-up Shop helping nearly 50 businesses to test retail as a route to market; 10 businesses subsequently went on to open their own shop

The strategy has been subject to a five week consultation. As part of the consultation the public, businesses, key stakeholders and members were engaged. Consultation feedback has been incorporated into the current version.

It was a recommendation from Overview and Scrutiny that the strategy removed reference to the Helipad. Following the recent MEG meeting, the action has been amended setting out that the project will remain in the strategy but will be delivered by the private sector, with no input/resources from the Council.

5. How does this proposal contribute towards the Council's responsibilities as corporate parents?

The Strategy recognises that there are increasing opportunities in Torbay, and across the South West, to access higher learning and associated employment opportunities. The Strategy supports the Council's commitment to developing a robust education/employment pathway to maximise those opportunities for our young people. Within this, care leavers and children in our care will be a particular priority.

There is a specific action in the Strategy to prioritise our looked after children and care leavers within the activities under the people and skills theme such as:

 Commissioning a Ready for Work training scheme which will be targeted towards our deprived areas and our care leavers

- Organise a minimum of 1 Jobs Fair a year to help match young people, unemployed and underemployed with live vacancies
- Use National Apprenticeship Week as a signature event to bring together employers, schools, education providers and young people together
- Deliver a business start-up programme targeted at those most in need including care leavers and unemployed

6.

How does this proposal tackle deprivation?

The Strategy will build upon Torbay's strengths to deliver economic growth, tackle inequality and create change in the area that benefits everyone who lives here.

It recognises Torbay has areas of real deprivation and action is needed to address this. Some of these actions can be seen in section 5.

Section 2: Implications and Impact Assessment

7. What are the financial and legal implications?

The strategy assumes that TDA will directly deliver (or commission where other organisations are able to deliver them more efficiently or effectively) the activities identified within the Economic Strategy, as per the commissioning agreement between Torbay Council and TDA.

The strategy proposes a range of capital and revenue projects, where capital investment is sought from Torbay Council that will be subject to specific business cases. Delivery of the strategy will require the Council to prioritise bids to appropriate grant funding sources for both capital and revenue projects to support achievement of the outcomes.

Successful delivery will require continuation of funding for the TDA's economic development team to provide the necessary capacity to be able to deliver the actions, work with partners and attract grant funding.

8. What are the risks?

The revised Economic Strategy will set out Torbay Council's key priorities and objectives for growing and developing the local economy over the next 5 years.

Risk description	Result	Impact	Mitigation
Insufficient budget	Insufficient budget to deliver all actions	Failure to deliver the full scope/ all actions within the Economic Strategy	Cost profile out each action, seek external funding, prioritise actions
Lack of expertise/ skills in specific activities	Require greater resource to deliver some actions	Lead to under delivery of actions	Monitor delivery of actions, commission certain actions which can be delivered more effectively by a third party
Under delivery of Economic Strategy	Fail to deliver upon the objectives identified within the Economic Strategy	Fail to improve Torbay's economy and deliver upon Torbay Council's Corporate Plan.	Close partnership working and monitoring of actions.

9. Public Services Value (Social Value) Act 2012

The TDA has an established and successful track record of delivering economic development activities on behalf of Torbay Council. (see attached recent case studies)

10. What evidence / data / research have you gathered in relation to this proposal?

In-depth desktop and primary research has taken place to build a robust evidence base, in order to help shape the actions and priorities within the revised Economic Strategy, these include:

- Official national and local statistics
- Industry surveys
- Aftercare company visits

This information has been captured in an Evidence Base document appended with this report. Additional qualitative input from local strategic companies, and consultation of the strategy have helped shape the proposal.

11. What are key findings from the consultation you have carried out?

Qualitative intelligence through Aftercare meetings with strategic companies across Torbay has been used to help shape the draft Economic Strategy and develop the action plan.

Feedback from the consultation highlighted the need for a greater focus on place based regeneration, ambition, greater links to the Council's corporate parenting role, and need to be more visually appealing.

The consultation showed strong support for the objectives set out in the strategy:

- Deliver a successful town centre regeneration programme
- Continue to create an environment in which businesses and jobs can arow
- Accelerate the development of employment space geared to business needs
- Raise the skills level and broaden the skills base within the workforce

More specifically:

- Our businesses are looking to grow and need more space to grow into
- Schools want to see better connection with businesses. This has started to develop with the MADE project but needs to be maintained to have the desired long term impact.
- Businesses need expert business advice from business advisors to help them start up and grow.
- Getting the right skills remains an issue for businesses
- The state of our town centres not only impacts upon our visitor economy

	but businesses tell us it is also impacting upon their ability to recruit skilled workers.		
12.	2. Amendments to Proposal / Mitigating Actions		
	N/A		

	Positive Impact	Negative Impact & Mitigating Actions	Neutral Impact
Older or younger people	A key objective of the revised Economic Strategy is to improve standards of living and prosperity, by raising skills levels and creating new jobs.		
People with caring Responsibilities	The aims and objectives of the revised Economic Strategy apply across the whole of the community within Torbay. It does not exclude those with care responsibilities.		
People with a disability	The aims and objectives of the revised Economic Strategy apply across the whole of the community within Torbay. It does not exclude those with a disability. One of the key actions is to develop a work programme to encourage those furthest from the labour market.		
Women or men	The revised Economic Strategy focuses on the growth and development of the local		

People who are black or from a minority ethnic background (BME) (Please note Gypsies / Roma are within this community)	The aims and objectives of the revised Economic Strategy apply across the whole of the community within Torbay. The draft Economic Strategy does not exclude individuals based on their ethnic background. The Strategy encourages equal opportunities, by raising skill levels and improving standards of living.	
Religion or belief (including lack of belief)	The aims and objectives of the revised Economic Strategy apply across the whole of the community within Torbay. The draft economic strategy does not exclude individuals or members of the community based on their beliefs or lack of beliefs.	
People who are lesbian, gay or bisexual People who are	The aims and objectives of the revised Economic Strategy apply across the board and is not prejudice to sexual orientation. The aims and objectives of the	

transgandarad	roviced Economic Strategy	
transgendered	revised Economic Strategy apply across the whole of the	
	community within Torbay, they	
	do not differentiate between	
	transgender and non-	
	transgender individuals.	
People who are in a	The aims and objectives of the	
marriage or civil	revised Economic Strategy	
partnership	apply across the whole of the	
	community within Torbay. They	
	apply equally to individuals who are married, in a civil	
	partnership or single.	
	parareremp or emigror	
Women who are	The aims and objectives of the	
pregnant / on maternity	revised Economic Strategy	
leave	apply across the whole of the	
	community within Torbay. They	
	apply equally to individuals who are pregnant, on maternity or	
	paternity leave, along with	
	those who are not.	
Socio-economic impacts	The core objectives of the	
(Including impact on child	revised Economic Strategy are	
poverty issues and	to improve living standards and	
deprivation)	improve prosperity. The	
	Economic Strategy aims to achieve this by creating more	
	jobs and raising skills levels, in	
	turn reducing deprivation.	
	and the second aspectation.	
Public Health impacts	The Economic Strategy has a	

		(How will your proposal impact on the general health of the population of Torbay)	specific action to help those furthest from the labour market to develop the skills to get back into work.	
	14	Cumulative Impacts – Council wide (proposed changes elsewhere which might worsen the impacts identified above)	The revised Economic Strategy forms part of Torbay Council's Policy Document Framework. The Strategy aligns with the corporate priorities.	
ָּרַ	15	Cumulative Impacts – Other public services (proposed changes elsewhere which might worsen the impacts identified above)	The Economic Strategy embraces and complements corporate priorities. It is not expected that there will be negative impacts upon current services.	

Agenda Item 5 Appendix 1

Torbay Economic Strategy





Mayoral Foreword

A healthy and prosperous Torbay is at the core of my manifesto as Elected Mayor of Torbay.

Regeneration and revitalisation of our town centres is a critical part of continual improvement to Torbay's economy. The Council's Transformation Strategy for Torbay's Town Centres, which was agreed in April 2017, provides clarity, certainty and confidence for business, investors and the community.

We are a place with great economic potential. This is evident with the major investments and delivery in key infrastructure such as the opening of the £110M South Devon Highway, securing over £8M for the delivery of the Electronics and Photonics Innovation Centre to support the growth of hi-tech industries, major foreign direct and indigenous investment in our hotel and leisure stock along with new inward investment such as Graphic Controls at White Rock Business Park. Our unemployment remains at its lowest levels for over 34 years, the provision of business support continues to help our businesses to develop and grow, and the delivery of the South Devon Jobs Fair continues to help create new jobs and provide local people with employment opportunities.

The revised Economic Strategy sets out a clear plan for improving productivity, raising employment, increasing training and apprenticeship opportunities, and addressing worklessness and deprivation, to ensure the long term sustainable growth of Torbay's economy.

Looking ahead there is a pipeline of exciting projects such as a new multimillion pound Business Park at Claylands Cross and early developments in the first phase of town centre regeneration. Our commitment and investment in these projects is testament to our determination to create a vibrant and prosperous place for everyone to live and work.

Gordon Oliver Elected Mayor of Torbay









Vision

'An unrivalled quality of life in one of the UK's most beautiful destinations; where connectivity, culture, and ambition are growing fast, creating opportunities for everyone who lives, works and enjoys being here'

Torbay will build on its strengths to deliver economic growth, tackle inequality and create change in the area that benefits everyone who lives here. Central to this vision is to ensure Torbay is:

- A great place to do business
- A great place to thrive
- A vibrant community

This Economic Strategy plays a key role in helping Torbay achieve its vision. We will enhance the strengths in the Bay and capitalise on the opportunities whilst addressing some of the key challenges facing our coastal economy. The objectives set out in the strategy are to:

- 1. Deliver a successful town centre regeneration programme
- 2. Continue to create an environment in which businesses and jobs can grow
- 3. Accelerate the development of employment space, geared to business needs
- 4. Raise skills levels and broaden the skills base within the workforce

This five year strategy will drive sustainable growth centred on our people, our businesses and our infrastructure. We will work in partnership with a wide range of stakeholders from private, public and voluntary sectors to ensure our businesses and our

Pageple flourish.



About Torbay

OUR PLACE

- Torbay covers an area of over 24 square miles, located in South Devon, known as the 'English Riviera'.
- It comprises of over 20 beaches and secluded coves along 22 miles of coastline located around the eastfacing natural harbour of Tor Bay.
- One of the country's top 10 visitor destinations, welcoming over 4.5 million visitors every year.
- In 2007, Torbay was endorsed by UNESCO as a Global Geopark in recognition of our rich geological, historical and cultural heritage.
- Torbay has a strong reputation at the heart of England's Seafood Coast.
- Torbay is developing a transformational £130M Town Centre Regeneration Programme across Torquay, Paignton and Brixham.
- National and international markets can easily be reached; Exeter Airport in 30 mins, Bristol Airport in 1hr 30 mins, Plymouth Port in 1 hr and London Paddington in 2 hrs 30 mins.

DEMOGRAPHICS

- Torbay is made up of the 3 towns of Torquay, Paignton and Brixham.
- It has a population of 133,373 the second largest urban area within the Heart of the South West.
- Torbay's population is projected to grow around 9.6% over the next 20 years.
- Torbay has one of the highest proportions of over
 65's in the South West accounting for around
 25.7% of Torbay's total population.
- Torbay has a primary retail catchment of around 256,000 people within a 15 mile radius providing annual spend of over £250M on comparison and core convenience goods.



ECONOMY

- A strong entrepreneurial culture.
- Torbay is home to multi-national blue chip companies, within the area's growing photonics and electronics cluster – which are internationally recognised for their specialisms and capabilities in world leading R&D and innovation.
- Torbay's economy grew out of fishing and agriculture. Today, the fishing industry remains strong with Brixham landing the highest value catch of any English port.
- Strong tourism and hospitality sector, recognised as the leading UK seaside resort attracting over 4.5M visitors a year with an annual visitor spend of over £435M.

EDUCATION

- Home to a number of leading international language schools.
- Home of South Devon College recognised as an outstanding educational establishment and national award winning institute for employer engagement.
- Outstanding educational provision with the choice of a top 100 performing state school, three grammar schools, independent institutes and community colleges.
- The percentage of the working population with NVQ levels 2 and 3 in Torbay are above the national and regional averages.

OUR HISTORY

- Earliest traces of settlements in Torbay date back to the Palaeolithic times. There is also evidence that Roman Soldiers visited Kents Cavern.
- During the 19th Century, Torbay came to prominence as a popular seaside resort attracting well-heeled Victorian visitors.
- It is well known that Agatha Christie lived in Torbay, but other famous residents include Peter Cook, Isambard Kingdom Brunel and Rudyard Kipling.
- In 1948 Torbay hosted the Olympic sailing events.

OUR CULTURE

- Valued local heritage assets, some with national and international significance including; Torre Abbey, Oldway Mansion, Lupton House, Cockington Court, and Shoalstone Lido.
- Home to Agatha Christie, the renowned English crime novelist, short storywriter and playwright.
- Home to Europe's oldest surviving purpose-built cinema Paignton Picturehouse.
- Designated a UNESCO Geopark.
- Traditional craftsmanship and contemporary design at Cockington Craft Centre.
- More visitor attractions than any other seaside resort in the UK.









Our Journey So Far

Torbay has and continues to face a number of structural economic challenges. Our economy is dominated by sectors renowned for low paid, seasonal employment, such as tourism and hospitality and health and social care. However, a number of key transformational projects have been delivered achieving significant outcomes including:

- Completion of the new £110 million South Devon Highway infrastructure work
- Securing more than £8 million of funding for the development of the Electronics and Photonics Innovation Centre
- Helping more than 2,000 people back into work
- Creating and safeguarding around 250 local jobs through the Torbay Growth Fund

- Delivering four successful jobs fairs
- Engaging more than 1,900 local students with industry
- Advising and supporting more than 1,200 businesses
- Delivering a number of award winning business support programmes
- Supporting more than 350 people to set up their own business



Torbay has a lot to offer...

STRENGTHS

Strong entrepreneurial culture	Active and supportive business community	Good connectivity and access to markets
Attractive location	Outstanding educational establishments	A leading electronics and photonics cluster
Other of Calabara and a second		
Strong fishing sector	High value manufacturing base	Improving skills levels, particularly at NVQ levels 2 and 3





OPPORTUNITIES

Town Centre Regeneration	Growing cultural offer	Strong investment in educational facilities
Development of an Electronics and Photonics Innovation Centre, as a centre of excellence	Significant local investment programme	Working with the Local Enterprise Partnership to build our relationship with Government
Increasing demand from local expanding businesses	The Apprenticeship Levy	International Trade to open up new markets Page 21





Our Future Projects

TOWN CENTRE REGENERATION

The Council has agreed a ten year strategy for the transformation of Torbay's town centres. The first phase of this transformation, over the next three years, will see development of a range of Council owned assets and delivery of a number of public realm improvements.

This phase 1 activity will, where possible, be funded by the Council to bring pace, as well as scale, to town centre regeneration. Phase 1 delivery, which includes the projects outlined below, has a development value of around £130M, will generate greater investor confidence and will improve town centre performance:

Upton Place - behind the Town Hall, Torquay

Located close to the High Street, provides an opportunity for a range of developments.

The Council's preferred solution is student accommodation, which will bring significant benefits to the town centre as well as supporting the delivery of other projects.

Paignton Harbour

The scheme will enhance the harbour's character, ensure it becomes more of a destination and will help fund other town centre regeneration project page 22

Harbour View - between The Terrace and Museum Road, Torquay

This site, with views across Torbay, may accommodate commercial and / or residential development.

Lower Union Lane and linkage to Union Street, Torquay

Refurbishment of Lower Union Lane Multi Storey Car Park will improve visitor experience and will support the regeneration of the upper end of Union Street, encouraging business relocation, new homes and growth.





Paignton Civic Hub - Bus/Rail Stations

Redevelopment of land around Paignton
Library, the bus and rail stations will bring a
new civic heart to Paignton. It will include a
repositioned bus station, refurbished rail
station, new commercial and residential space.
This new space, plus high quality public realm,
will boost town centre performance and give a
much clearer identity to this part of town.

Victoria Centre, Paignton

This site, located just off the High Street, provides a range of development opportunities, including residential, retail and commercial space. This will bring more footfall and spend in the town centre.

Brixham Town Centre

Located right in the heart of town, close to the harbour and the High Street, this site will accommodate a hotel, retail, housing, new public space, improved car parking and a range of other facilities.

EPIC

Electronics and Photonics Innovation Centre (EPIC), White Rock Business Park, Paignton

An £8M project comprising of a 3,800m² state of the art hi-tech facility designed to support innovation in the electronics and photonics industries. The development will act as a regional centre of excellence for the sector, providing dedicated lab, cleanroom, office and meeting space.

CLAYLANDS BUSINESS PARK

Claylands Business Park, Brixham Road

Claylands Cross, just off Brixham Road in Paignton, is a seven acre brownfield development site.

Planning permission has been secured for the development for a new Business Park comprising of over 10,200m² of high quality employment space, suitable for growing manufacturers, warehouse and distribution operations. The site will act as a hub to support the growth of local expanding companies, and accommodate new inward investment.





SOUTH DEVON HI-TECH AND DIGITAL SKILLS CENTRE

South Devon College's Hi-Tech and Digital Skills Centre will be a state of the art £17M facility located on White Rock Business Park, next to the College's main campus.

It will provide individuals with the skills that employers need to support their growth in a range of important local hi-tech businesses such as; electronics, lasers, fibre optics, satellite and communications, aerospace, marine, medical and data analysis of 'Big Data'.

TORBAY BUSINESS CENTRE PHASE 2

Potential £2M development to complement the existing Torbay Business Centre at Lymington Road. Proposals are being explored for around 1,200m² of new employment space to support business growth.

TORQUAY GATEWAY

Situated on the edge of Torquay next to the South Devon Highway, Torquay Gateway is a strategic employment site which offers the opportunity for expansion of the existing Edginswell Business Park, which provides high quality office space.









The Strategy

Central to this Strategy is to support an unrivalled quality of life in one of the UK's most beautiful destinations; where connectivity, culture and ambition are growing fast, creating opportunities for everyone who lives, works and enjoys being here. Torbay will build on its strengths to deliver economic growth, tackle inequality and create change in the area that benefits everyone who lives here. Central to this vision is to ensure Torbay is:

- A great place to do business
- A great place to thrive
- A vibrant community

This Strategy sets out the opportunities and actions for raising productivity and setting in place the foundations for long term sustainable economic growth.

In common with other coastal resorts, despite a strong entrepreneurial culture demonstrated by a high start-up rate, we see a higher than average number of business failures after 3 years. This points to a need for additional business support to help businesses overcome the different challenges they face as they grow.

Like many areas, Torbay has a blend of affluent and deprived areas. To really effect inclusive growth, this Strategy will play its part targeting support to areas that need it the most. This will complement other Council interventions designed to improve the economic and social welfare of our residents in most need.

Successful regeneration of Torbay's town centres along with developing new housing is crucial to improving the overall economic performance of Torbay's economy, and in driving future investment and development in Torbay.

The success of our schools and colleges lead many onto further education, often outside of Torbay, with few returning until later in life. This outward migration of young people is further exacerbated by an ageing workforce.



Demand for 'good quality' employment space of the right type and size remains strong in Torbay. However, the lack of new commercial space being developed continues to be a barrier to attracting new inward investment and limits the growth of Torbay's successful and aspirational businesses.

Even with Torbay being one of the largest urban areas in the South West, its coastal geography significantly shapes the economy. The tourism and hospitality sector remains important to the local economy and delivery of the Destination Management Plan will support the growth and development of the sector.

Productivity levels in Torbay remain amongst some of the lowest in the country, mainly due to the high levels of low paid employment in the tourism and health/social care industries, along with a relatively small workforce compared to the population.

We recognise that there are increasing opportunities in Torbay, and across the South West, to access higher learning and associated employment opportunities. We are committed to developing a robust education / employment pathway to maximise those opportunities for our young people. Within this, care leavers and children in our care will be a particular priority.

Every effort will be made to secure external funding and the Council will prioritise all bids for grant funding which supports delivery of the actions and outcomes envisaged in this strategy. This is expected to include Coastal Communities Fund, any remaining European funding and its proposed replacement, the UK Shared Prosperity Fund. Where additional Council funding is required, it will be assessed on a case-by-case basis in consultation with the Council.

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Our Objectives

The Strategy forms part of the Council's policy framework alongside others set out below. The Strategy will also support the Council in fulfilling its role as corporate parent ensuring that opportunities for vulnerable young people and others in the community are embraced. Improving Torbay's long term economic prosperity will reinforce a number of Torbay Council's other key actions including:

- Working towards a more prosperous Torbay
- Promoting healthy lifestyles across Torbay
- Ensuring Torbay remains an attractive and safe place to live and visit
- Protecting and supporting vulnerable adults
- · Protecting all children and giving them the best start in life

Torbay Council Corporate Plan

Torbay Local Transport Plan Torbay Local Plan Torbay Housing Strategy

Tor Bay Harbour-Port Masterplan

Torbay Economic Strategy

Town Centres Regeneration Programme

Destination Management Plan Torbay Culture Strategy

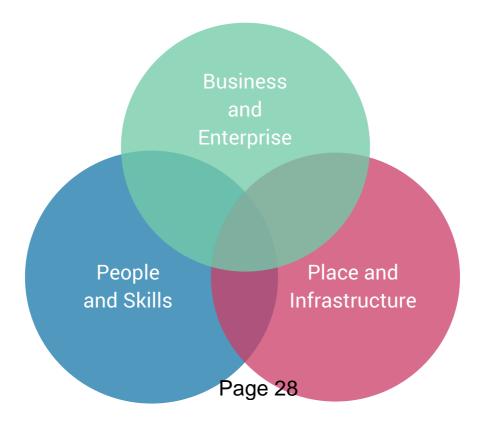
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With a clear action plan focussing on growing the economy and creating new jobs, the Strategy draws upon Torbay's strengths and opportunities to:

- 1. Deliver a successful town centre regeneration programme
- 2. Continue to create an environment in which businesses and jobs can grow
- 3. Accelerate the development of employment space geared to business needs
- 4. Raise skills levels and broaden the skills base within the workforce

The Strategy focuses on three core themes. These reflect the need to support business, create full time jobs and raise wages, grow the economy, improve productivity, and provide the best opportunities for care leavers, along with ensuring that Torbay remains a great place to live, work and visit.





How we will get there

THEME 1 - People and Skills

- 1. Support South Devon College's growth into higher education opportunities offering more educational opportunities for our young people and our workforce
- 2. Further develop the MADE pilot project to expand engagement between business and schools and explore extending the project into other core/growth sectors, specifically in construction, tourism and other sectors subject to funding being secured
- 3. Commission Ready For Work training schemes in construction, care, hospitality and hi-tech sectors helping those furthest from the labour market to become employment ready. This will be targeted towards our deprived wards and our care leavers.
- 4. Implement construction skills and local apprenticeship/employment agreements with contractors (as well as local supply chain opportunities) through planning recommendations on new public construction contracts e.g. Town Centres Regeneration Programme
- 5. Organise a minimum of one Jobs Fair a year to help match young people, unemployed and under employed with current vacancies
- 6. Work with schools and other partners to expand the provision of information advice and guidance to young adults through the Torbay Works Programme
- 7. Help businesses to make the best use of the Apprenticeship Levy, and use National Apprenticeship Week as a signature event to bring together employers, schools and education providers and young people
- 8. Prioritise our looked after children and care leave -29 e activities under the people and skills theme



THEME 2 - Business and Enterprise

- 1. Develop the business case for new space to support growing businesses
- 2. Deliver a business start up programme which is aligned and supplements the New Enterprise Allowance (NEA) and other start up programmes. This will be targeted at those most in need including care leavers and unemployed
- 3. Develop a business growth programme focusing on mid to long term business planning in order to stimulate growth and increase business survival rates in key sectors including retail and tourism
- 4. Develop a Business Accelerator programme to support the expansion of businesses with high growth potential, particularly in the hi-tech sector and as part of the Electronic and Photonics Innovation Centre project
- 5. Work with partners (LEP wide) to develop an International Trade Programme to help businesses across Torbay to access new markets and explore trade opportunities in key sectors such as food and drink, manufacturing, tourism and hi-tech industries
- 6. Deliver the Destination Management Plan, to grow the visitor economy and develop a Business Development Programme to support growth of the tourism businesses
- 7. Deliver an Aftercare programme to support Torbay's strategically important companies in order to safeguard create new jobs and secure additional investment
- 8. Review and refresh the Inward Investment Strategy



- 9. Conduct a quarterly business survey to measure business performance and outlook, and to better understand the challenges facing local businesses
- 10. Grow and develop Torbay's electronics and photonics cluster, through the Torbay Hi-tech Forum and development of the Electronics and Photonics Innovation Centre

THEME 3 - Place and Infrastructure

- 1. Deliver Torbay's Town Centre Regeneration Programme (Upton Place, Harbour View; Lower Union Lane, Paignton Harbour site, Paignton Civic Hub; and Brixham Town Centre Car Park site) and work in particular with the private sector to develop Crossways Shopping Centre
- 2. To support the development of Oxen Cove as a hub for fishing and aquaculture
- 3. Work to identify sites and partners to develop quality accommodation in line with the Destination Management Plan
- 4. Work with the Peninsula Rail Task Force to ensure South West rail resilience and mainline trains services into Torbay, including the development of a new station at Edginswell
- 5. Recognise the importance of all forms of transport connectivity and encourage development of a private sector scheme for a helipad to service Torbay



Delivery of the Economic Strategy

RESOURCES

This strategy has been produced by TDA on behalf of Torbay Council. Delivery of the strategy will require resources and investment in both revenue and capital costs. While every effort will be made to secure external funding it is clear that in the post Brexit environment there remain questions over the scope, nature and delivery mechanisms for growth funding for instance the proposed UK Shared Prosperity Fund. Where additional Council funding is required, it will be assessed on a case-by-case basis in consultation with the Council.

Delivery of the strategy will principally be through TDA, with support from Torbay Council and key private sector and third sector partners. Some projects may also be commissioned to ensure the most appropriate and effective delivery.

Every effort will be made to secure external funding and the Council will prioritise all bids for grant funding which supports delivery of the actions and outcomes envisaged in this strategy. Where additional Council funding is required, it will be assessed on a case-by-case basis in consultation with the Council.

OUTPUTS

As a minimum, the Strategy will deliver:





Programme

This strategy will be delivered over a five year period. A significant amount of activity will begin within the first two years including:

- MADE Otr 3 2018
- Ready for Work training scheme Qtr 2 2018
- Business start up and growth programmes Qtr 1 2018
- International Trade Programme Otr 2 2018
- Destination Management Plan Otr 2 2018

The Strategy will be regularly assessed to ensure progress is made to deliver economic growth in Torbay.

Capital projects we expect to be delivered are set out below:

